

**GERMAN**  
**POOL**

Ionic Hair Dryer

HDR-1211



**USER MANUAL**

Please read these instructions and warranty information carefully before use and keep them handy for future reference.

## Warnings and Safety Precautions

### **⚠ WARNING!**

Read all instructions carefully before using this product.

- This product is for domestic indoor use only. If this product is used for any commercial, industrial, rental or other purposes, product warranty will be VOIDED.
- This product is not intended for use by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of this product by an adult responsible for their safety.
- Mind your children and DO NOT let children play with this product.
- Cleaning and user maintenance shall not be made by children without supervision.
- Check the voltage indicated on the rating label before using this product.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid hazards.
- Unplug this product from the power source before cleaning and maintenance.
- Contact German Pool authorized service technician for repair or maintenance of this product.

To reduce risk of malfunction, electric shock, injury, fire, death, or damage to this product or property, the following safety precautions must be observed.

### **Power Cord & Plug**

1. DO NOT use this product if its power cord or plug is damaged or overheated, otherwise it may cause burns, electric shock or short circuit leading to a fire.
2. DO NOT use this product if the power plug is loose and cannot be firmly plugged into the socket, otherwise it may cause burns, electric shock or short circuit leading to a fire.
3. DO NOT plug or unplug the power plug with wet hands, otherwise it may cause electric shock or injury.
4. DO NOT use this product with the power cord coiled up, otherwise it may cause electric shock or short circuit leading to a fire.
5. DO NOT damage, retrofit, forcefully bend, pull or twist the power cord, and DO NOT place heavy objects on the power cord, otherwise it may cause electric shock or short circuit leading to a fire.

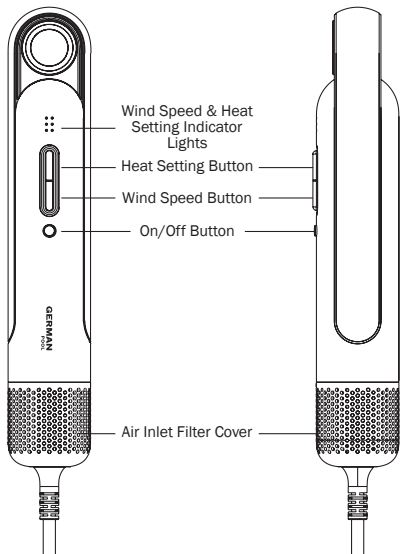
1. When unplugging this product from the socket, grip the plug to pull out, DO NOT pull on the power cord, otherwise it may tear or break the power cord, causing burns, electric shock or short circuit leading to a fire.
2. Make sure the plug is plugged in all the way; make sure to use with 220V~ voltage; DO NOT share socket with other appliances; and DO NOT use this product with an extension cord, otherwise it may cause electric shock or short circuit leading to a fire.
3. To avoid hazards, If the power cord is damaged, it must be replaced by a professional technician from the manufacturer, its repair department or similar department.

### Usage & Storage

1. If this product is used in the bathroom, it must be unplugged after each use, because even when the power is turned off, it still poses a danger if it is placed near water.
2. For added safety, it is recommended to install a residual current device (RCD) with a rated residual operating current not exceeding 30mA in the electrical circuit of the bathroom power supply. Please consult an RCD installer for details.
3. **⚠ WARNING!** DO NOT use this product near a bathtub, shower, wash basin or other containers with water.
4. When this product is in use, DO NOT block the air inlet, otherwise it may cause the heating element to turn red and cause a fire.
5. DO NOT block or insert objects into the air inlet or outlet, otherwise it may cause burns, electric shock or short circuit leading to a fire.
6. DO NOT immerse this product in water.
7. If this product emits smoke, stop using immediately, unplug from the socket immediately and contact German Pool Customer Service & Repair Centre.
8. This product must be kept dry at all times, otherwise it may cause electric shock. DO NOT use touch this product with wet hands, otherwise it may cause electric shock or short circuit leading to a fire.
9. DO NOT use this product near petroleum gas or other flammable substances (such as volatile agents, paint thinner sprays, etc.), otherwise it may cause explosion or short circuit leading to a fire.
10. DO NOT leave this product unattended when it is powered on, otherwise it may cause short circuit leading to a fire.
11. When storing this product, DO NOT wrap the power cord around the unit, otherwise it may lead to the power cord breaking and causing short circuit

1. leading to a fire.
2. DO NOT store this product in a humid environment, otherwise it may cause electric shock or short circuit leading to a fire.
3. DO NOT place this product within the reach of infants or children, otherwise it may cause electric shock or injury.
4. DO NOT repair, dismantle or retrofit this product by yourself, otherwise it may cause malfunction or fire leading to injury. If this product needs repair, please contact German Pool Customer Service & Repair Centre.
5. This product is not to be used by children or persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they are supervised and have been given instruction concerning use of this product by an adult responsible for their safety.
6. When this product is in use, the air outlet may become hot, DO NOT touch, otherwise it may cause burns.
7. Avoid dropping this product or subjecting it to strong impact, otherwise it may cause electric shock or short circuit leading to a fire.
8. DO NOT use this product if its air inlet is broken or damaged, otherwise hair may get caught into the air inlet and lead to hair damage.
9. DO NOT use this product on infants and young children, otherwise it may cause burns.
10. This product is equipped with overheat protection device, and power will automatically cut off when temperature is too high. Should this product suddenly stop during use, unplug it from the socket immediately, let it cool down for several minutes, and make sure there is no fluff or hair blocking the air inlet and air outlet before turning on the product again.

## Product Structure



## Operation Instructions

### On/Off Button

Connect to the power source, then press On/Off Button to turn on the product. Product will run on the wind speed and heat setting selected before the last shutdown.

### Wind Speed Button / Heat Setting Button

When product is turned on, press Wind Speed Button to select wind speed, the corresponding indicator light lights up constant in green; press Heat Setting Button to select heat setting, the corresponding indicator light lights up constant in orange.

Wind Speed	Indicator Light	Heat Setting	Indicator Light
Low	1 green light	Low	1 orange light
Medium	2 green lights	Medium	2 orange lights
High	3 green lights	High	3 orange lights
		Cool	No light

### Styling Attachments

This product comes with a Diffused Air Nozzle and a Concentrated Air Nozzle; the nozzles are magnetically attached, simply aim at the air outlet and they will automatically snap on.

### **⚠ WARNING!**

- When using this product, DO NOT grip the air inlet filter, otherwise the air inlet may become blocked, causing the motor to overheat and become damaged. Make sure the air inlet remains well ventilated at all times.
- During use, the air outlet may become hot; DO NOT detach or touch the attachments to avoid getting burnt.

## Cleaning & Maintenance

### **⚠ WARNING!**

Turn off the product and unplug it from the power source before cleaning.

- Regularly clean the air inlet and air outlet with towel, cotton swabs or toothbrush.
- DO NOT use fingernails or sharp objects to press or rub the air inlet to avoid damaging the product.
- DO NOT use alcohol, nail polish remover or cleansers to clean this product, otherwise it may cause malfunction, crack or discoloration.
- Regularly untwist the air inlet filter cover cap and clean filter with a soft brush.

### **Attaching / Detaching Air Inlet Filter Cover**

1. Grip the air inlet filter cover and twist anticlockwise to detach it.
2. Align the dot on the air inlet filter cover with the hollow dot on the body, and twist clockwise until it locks on.

## Troubleshooting

<b>Problem</b>	<b>Possible Cause</b>	<b>Solution</b>
Pressing On/Off Button yields no response	Socket has no power	Make sure socket has power
	Product is not properly plugged in	Make sure product is properly plugged in
	Mains voltage and product voltage do not match	Make sure mains voltage matches the voltage indicated on this product's rating label
Product suddenly stops during use	Air inlet is blocked, and product's overheat protection mechanism has kicked in	Unplug product from the power source, allow to cool down completely and remove blockage

### **⚠ WARNING!**

If problem cannot be rectified, please contact Customer Service & Repair Centre for assistance. DO NOT disassemble this product unless by a qualified professional technician.

## Technical Specification

<b>Model</b>	<b>HDR-1211</b>
Power	1200 W
Voltage / Frequency	220 V ~ 50 Hz
Product Dimensions (main body only) Product Dimensions (with accessory)	(H) 260 (Ø) 46 mm (H) 260 (W) 46 (D) 66 mm
Net Weight	0.45 kg

- Specification is subject to change without prior notice.
- If there is any inconsistency or ambiguity between the English version and the Chinese version, the Chinese version shall prevail.
- Refer to [www.germanpool.com](http://www.germanpool.com) for the most update version of the user manual.



## 保用條款

此保用提供德國寶產品之機件在正常使用下壹年保用(自購買日起計算)。

\*貴戶須在購機十天內，以下列其中一種方式向本公司登記資料，保用手續方正式生效：

- 1) 填妥德國寶VIP手機應用程式保用登記表(掃描右方二維碼)
- 2) 填妥本公司網頁保用登記表  
[www.germanpool.com/warranty](http://www.germanpool.com/warranty)
- 3) 填妥保用卡郵寄至本公司。



## Warranty Terms & Conditions

Under normal operations, the product will guarantee a 1-year full warranty provided by German Pool (effective from the date of purchase).

\* This warranty is not valid until customer registration information is received by our Service Centre within 10 days of purchase via one of the following means:

- 1) Visit our VIP App and register online:  
(Scan the QR Code on the right)
- 2) Visit our website and register online:  
[www.germanpool.com/warranty](http://www.germanpool.com/warranty)
- 3) Complete the attached Warranty Card and mail it back to our Customer Service Centre.



另請填妥以下表格並與正本發票一併保存，以便維修時核對資料。用戶提供之所有資料必須正確無誤，否則免費保用將會無效。

Please fill out the form below. This information and the original purchase invoice will be required for any repairs. Warranty will be invalidated if information provided is found to be inaccurate.

型號 Model No. : HDR-1211

機身號碼 Serial No. : \_\_\_\_\_

發票號碼 Invoice No. : \_\_\_\_\_

購買商號 Purchased From : \_\_\_\_\_

購買日期 Purchase Date : \_\_\_\_\_

1. 未能出示購買發票正本者，將不獲免費維修服務。
2. 用戶應依照說明書的指示操作。本保用並不包括：
  - 上門安裝、檢驗、維修或更換零件之人工以及一切運輸費用；
  - 因天然與人為意外造成的損壞(包括運輪及其他)；
  - 電源接合不當、不依說明書而錯誤或疏忽使用本機所引致之損壞。
3. 於下列情況下，用戶之保用資格將被取消：
  - 購買發票有任何非認可之刪改；
  - 產品被用作商業或工業用途；
  - 產品經非認可之技術人員改裝或加裝任何配件；
  - 機身編號被擅自塗改、破壞或刪除。
4. 總代理有權選擇維修或更換配件或其損壞部份。
5. 產品一經被轉讓，其保用即被視作無效。

1. Customer who fails to present original purchase invoice will not be eligible for free warranty service.
2. Customer should always follow the operating instructions. This warranty does not apply to:
  - labour costs for on-site installation, check-up, repair, replacement of parts and other transportation costs;
  - damages caused by accidents of any kind (including material transfer and others);
  - operating failures resulting from applying incorrect voltage, improper usage, and unauthorized installations or repairs.
3. This warranty is invalid if:
  - the purchase invoice is modified by an unauthorized party;
  - the product is used for any commercial or industrial purposes;
  - the product is repaired or modified by unauthorized personnel, or unauthorized parts are installed;
  - the serial number is modified, damaged or removed from the product.
4. German Pool will, at its discretion, repair or replace any defective part.
5. This warranty will be void if there is any transfer of ownership from the original purchaser.

## 客戶服務及維修中心

### 中國香港

九龍大業街59號  
三湘九龍灣貨運中心地下B室  
電話：+852 2773 2888  
傳真：+852 2356 9798  
電郵：repairs@germanpool.com

### 中國澳門

澳門青洲大馬路(青洲新路)  
515號美居廣場第二期1樓A座  
電話：+853 2875 2699  
傳真：+853 2875 2661

## Customer Service & Repair Centre

### Hong Kong, China

Unit B, G/F, Sunshine Kowloon Bay A,  
Cargo Centre, 59 Tai Yip Street,  
Kowloon, Hong Kong  
Tel : +852 2773 2888  
Fax : +852 2356 9798  
Email : repairs@germanpool.com

### Macau, China

No.515 Avenida Do Conselheiro Borja,  
Macau  
Tel : +853 2875 2699  
Fax : +853 2875 2661

此保用只適用於香港及澳門 | This warranty is valid only in Hong Kong and Macau

## 警告及注意事項

### ⚠ 警告！

使用本產品前，請仔細閱讀所有說明。

- 本產品只限家居室內日常使用，如產品作任何商業、工業、出租或其他用途，保用證即告失效。
- 請勿讓兒童或身體有殘障、精神不健全及對本產品缺乏經驗或知識的人士單獨使用本產品；如需使用，必須要在負責任的成年人監管下方可使用。
- 應照顧好兒童，確保他們不會玩弄本產品。
- 無成年人監管下，勿讓兒童清潔及維護本產品。
- 使用前，請先檢查所有電壓是否與本產品標籤上的電壓相符。
- 如果電源線損壞，為免發生意外，電源線必須由廠方、廠方指定的維修中心或同等合格的技術人員進行更換。
- 清潔或檢查本產品前，必須先關機及拔掉插頭。
- 請聯繫德國寶授權的技術人員進行維修或保養本產品。

為減少故障、觸電、受傷、火災、死亡及本產品或財產損壞的危險，必須遵守以下安全注意事項。

### 電源線與插頭

1. 電源線或插頭損壞、發熱時，嚴禁使用，否則可能導致燙傷、觸電或因短路而引發火災。
2. 插入插座的電源插頭鬆動時，嚴禁使用，否則可能導致燙傷、觸電或因短路而引發火災。
3. 嚴禁在手濕的情況下拔插電源插頭，否則可能導致觸電和受傷。
4. 嚴禁在捆著電源線的狀態下使用，否則可能導致觸電或因短路而引發火災。
5. 嚴禁損壞、改裝、用力彎曲、拉拔、扭曲電源線或在電源線上面放置重物擠壓電源線，否則可能導致觸電或因短路而引發火災。
6. 拔除電源插頭時，嚴禁拉扯電源線，必須握著電源插頭拔出，否則可能導致

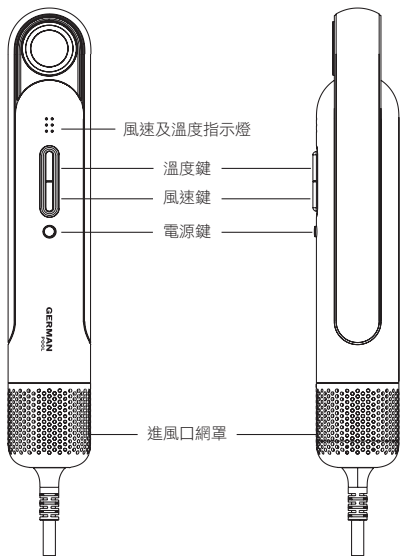
1. 電源線斷線，發生燙傷、觸電或因短路而引發火災。
2. 必須充分插入電源插頭；必須使用220V~電壓，必須單獨使用插座，嚴禁使用電源接線板，否則可能導致觸電或因短路而引發火災。
3. 如果電源軟線損壞，為了避免危險，必須由製造商、其維修部或類似部門的專業人員更換。

## 使用及儲存

1. 本產品在浴室內使用時，使用後必須拔除插頭，因為即使本產品開關斷開後，接近水仍存在危險。
2. 為了增加保護，建議在浴室供電的電氣回路中安裝一個額定剩餘工作電流不超過30mA的剩餘電流裝置(RCD)，詳情請向RCD安裝商諮詢。
3. **⚠ 警告！**嚴禁在盛水的浴缸、淋浴、洗臉盆或其他器皿附近使用本產品。
4. 在工作狀態中嚴禁將入風口堵住，否則可能導致發熱絲發紅，引發火災。
5. 本產品嚴禁堵塞或將異物插入出風口、入風口，否則可能導致燙傷、觸電或因短路而引發火災。
6. 嚴禁將本產品浸泡在水中。
7. 如有煙冒出，必須立即停止使用並拔除電源插頭，並及時聯繫德國寶客戶服務及維修中心。
8. 必須保持本產品乾燥，否則可能導致觸電，嚴禁在手濕的情況下使用，否則可能發生觸電或因短路而引發火災。
9. 嚴禁在石油氣或其他易燃品（例如揮發劑、塗料稀釋劑噴霧劑等）附近使用，否則可能導致爆炸或因短路而引發火災。
10. 嚴禁在電源開啟的情況下離開本產品，否則可能因短路而引發火災。
11. 嚴禁在存放時將電源線纏繞在產品主體上，否則可能導致電源線斷線，發生觸電或因短路而引發火災。
12. 嚴禁存放在高度潮濕的地方，否則可能導致觸電或因短路而引發火災。
13. 嚴禁存放在兒童和嬰幼兒的接觸範圍之內，否則可能導致觸電和受傷。
14. 嚴禁自行修理、拆卸或改裝本產品，否則可能因為起火或動作異常而導致受傷。需要修理時，請聯繫德國寶客戶服務及維修中心。

1. 本產品不宜供肢體、感官或精神上有殘疾者，或缺乏經驗和知識者（包括兒童）使用，必須有監護者從旁監督並對本產品的使用加以指導，且對使用者的安全能承擔責任。
2. 使用過程中，出風口可能會變熱，使用時嚴禁用手觸摸，否則可能導致燙傷。
3. 避免摔落本產品或使其受到強烈的撞擊，否則可能導致觸電或因短路而引發火災。
4. 嚴禁在入風口破損的狀態下使用，否則頭髮可能捲入入風口，導致頭髮受損。
5. 嚴禁對嬰幼兒使用，否則可能造成燙傷。
6. 本產品自帶過熱保護裝置，能在溫度過高時自動斷電，當本產品使用過程中突然停止時，立刻從電源插座上拔除插頭，讓它冷卻幾分鐘並檢查入風口和出風口沒有絨毛或頭髮後，再啟動本產品。

## 產品結構



## 使用說明

### 電源鍵

接通電源後按電源鍵開機，風速及溫度為上次關機前的狀態。

### 風速鍵/溫度鍵

開機後按風速鍵調校風速，相應指示燈以綠色常亮；按溫度鍵調校溫度，相應指示燈以橙色常亮。

風速	指示燈	溫度	指示燈
低檔風速	1 顆指示燈常亮	低檔暖風	1 顆指示燈常亮
中檔風速	2 顆指示燈常亮	中檔暖風	2 顆指示燈常亮
高檔風速	3 顆指示燈常亮	高檔暖風	3 顆指示燈常亮
		自然風	指示燈全滅

### 組裝吹風咀

本產品配備柔和風咀及集風咀，採用磁吸連接，將吹風咀對準出風口裝入即可固定。

### ⚠ 警告！

- 使用時嚴禁手握進風口，確保進風順暢，以防本產品內部過熱造成損傷。
- 使用時嚴禁拆卸和觸摸吹風咀，以免高溫燙傷。

## 清潔與保養

### ⚠ 警告！

清潔前必須確保本產品處於關機狀態並拔除電源插頭。

- 必須定期用毛巾、棉花棒或牙刷清除入風口和出風口的附著物。
- 嚴禁用指甲或尖銳物體等按壓或摩擦入風口，避免損壞本產品。
- 嚴禁使用酒精、洗甲水或洗滌劑等清潔本產品，否則可能導致故障、破裂或褪色。
- 必須定期拆開進風口網罩用小刷子輕刷濾網上的附著物。

### 裝拆進風口網罩

1. 用手握住進風口網罩，逆時針旋轉即可拆卸。
2. 將進風口網罩上的實心圓點對準機身上的虛心圓點裝入，順時針旋轉即可固定。

## 故障檢修

故障現象	故障原因	解決方法
按電源鍵無反應	沒有接入電源	確認電源接入正確
	本產品電源插頭沒連接好	確認插頭連接良好
	供電電壓與本產品額定電壓不符	確認供電電壓與本產品額定工作電壓一致
使用過程中突然停機	入風口有異物堵塞，整機過熱保護	拔掉電源，冷卻本產品，清除入風口異物

### ⚠ 警告！

如無法順利排除故障，與客戶服務及維修中心聯絡，嚴禁非合資格人員拆卸本機。

## 技術規格

<b>型號</b>	<b>HDR-1211</b>
功率	1200 W
電壓 / 頻率	220 V ~ 50 Hz
產品尺寸 (淨機, 不連風咀) 產品尺寸 (連風咀)	(H) 260 (Ø) 46 mm (H) 260 (W) 46 (D) 66 mm
淨重	0.45 kg

- 產品規格及設計如有變更，恕不另行通知。
- 中英文版本如有出入，一概以中文版為準。
- 本產品使用說明書以[www.germanpool.com](http://www.germanpool.com)網上版為最新版本。