

图号: DGB-GPS212.SM 名称: 德国宝E1说明书 版本号: A 图样标识: S A B 规格: 296x210mm 材料:封底面:128克铜版纸,内页80克双胶纸

绘制:禤君2015.10.30 校对: 审核:

### 德國寶(香港)有限公司 German Pool (Hong Kong) Limited

中國 香港 澳門 Hong Kong China Macau 澳門宋玉生廣場263號 香港九龍土瓜灣馬頭角道116號 廣東省佛山市順德區 新寶工商中心2期113號室 大良南國東路德順廣場三層 中土大廈15樓|座 Room 113. Newport Centre Phase II. 116 Ma Tau 3/F, Takshun Plaza, Nanguo East Road, Alameda Dr. Carlos D'Assumpcao No. 263, Edif. China Civil Plaza, 15 Andar, I. Macau Kok Road. Tokwawan. Kowloon. Hong Kong. Shunde, Foshan, Guangdong 電話 Tel: +852 2773 2888 電話 Tel:+86 757 2980 8308 電話 Tel:+853 2875 2699 傳直 Fax:+852 2765 8215 傳直 Fax:+86 757 2980 8318 傳真 Fax:+853 2875 2661 HONC KONC **5**55 CONSUMERS CHOICE 中小企業 香港名牌十年成就獎 香港卓越名牌 最佳拍檔大獎 HONG KONG TOP BRAND TEN YEAR HONG KONG は野谷品姓を ACHIEVEMENT AWARD PREMIER BRAND ©版權所有。未獲德國寶授權,不得翻印、複製或使用本説明書作任何商業用途,違者必究。

② 风催用日 「小気物器員具体」「小寸細中」「味気み(広戸中記の目」に山戸町中市四座」) 差日必元 -③ All rights reserved. Copying, reproducing or using the contents of this manual is not allowed without prior authorization from German Pool, violators will be prosecuted.

### www.germanpool.com



## 水壓控溫氣體熱水器 Hydraulic Instantaneous Gas Water Heater



在使用之前請詳細閱讀「使用說明書」及「保用條例」, 並妥為保存。 Please read these instructions and warranty information carefully before use and keep them handy for future reference.



## 使 用 説 明 書

USER MANUAL

# 適用於香港

根據香港法例第51章(氣體安全氣體裝置技工及氣體工程承辦商註冊)規例 規定,任何人如非註冊氣體裝置技工而安裝/接駁或修理這件氣體爐具即屬 違法。請直接或經同你的氣體供應商安排由註冊氣體工程承辦商作出安全的 安裝及維修。

### For Use in Hong Kong

It is an offence under the Gas Safety (Registration of Gas Installers and Gas Contractors) Regulations, Cap.51, for any person who is not a registered gas installer to install/connect this gas appliance, or to carry out repairs. Contact a registered gas contractor, directly or through your gas supplier, to arrange for safe installation and servicing.

## 內容 Content

### 請確定遵從 Please make sure to follow

• 安全操作注意事項 ...... 2 Cautions for safety operation

### 如何操作 How to Operate

- 第一次使用熱水器 ...... 10 First time operation
- 使用熱水器方法 ...... 11 Operating Instructions
- 日常檢查及保養 ...... 12 Daily inspection and maintenance

## 當有需要時請查看 Please read when necessary

- 熱水器修理指南 ...... 14 Troubleshooting
- 規格 ...... 17 Specifications

請填妥以下表格並與發票一併保存,以便維修時核對資料。用戶提供本公司之所有資料必須正確無誤,否則免費保用將會無效。 Please fill out the form below. This information and the purchase invoice will be required for any repairs. Warranty will be invalid if information provided is found to be inaccurate.

型號 Model No.: GPS212

機身號碼 Serial No.: \_\_\_\_\_

購買商號 Purchased From: \_\_\_\_\_

發票號碼 Invoice No.: \_\_\_\_\_

購買日期 Purchase Date: \_\_\_\_

### 保用條款

此保用提供德國寶產品之機件在正常使用下五年零件保 用(望膠件除分)及首年上門檢查、更換零件之人工、 運輸及裝拆服務(任何搭棚相關費用除外)。保用年期 自購買日起計算。

- \* 貴戶須在購機十天內,以下列其中一種方式向本公司 登記資料,保用手續方正式生效:
- 1) 填妥本公司網頁內之保用登記表格 www.germanpool.com/warranty
- 2)填妥保用登記卡,並連同購機發票之副本一併郵寄到客 戶服務總部(本公司將不發還發票副本或登記卡)。
- 1. 未能出示購買發票正本者,將不獲免費維修服務。
- 用戶應依照説明書的指示操作。本保用並不包括:
   任何附件及輔助裝置;
- 因天然與人為意外造成的損壞 (包括運輸及其它); - 電源接合不當、不依説明書而錯誤或疏忽使用本機所
- 引致之損壞。
- 3. 於下列情況下,用戶之保用資格將被取消:-購買發票有任何非認可之刪改;
- 產品被用作商業或工業用途;
- 產品經非認可之技術人員改裝或加裝任何配件;
- 機身編號被擅自塗改、破壞或刪除。
- 如用戶自攜熱水器或部份配件到本公司維修部檢查或 維修,本公司將會收取檢查或測試費用。
- 5. 總代理有權選擇維修或更換配件或其損壞部份。
- 6. 產品一經被轉讓,其保用即被視作無效。
- 7.保用只在香港、九龍及新界區有效,東涌、愉景灣及離島須額外收取交通費用。

### 客戶服務及維修中心

德國寶(香港)有限公司
香港九龍紅磡暢通道1號
中旅貨運物流中心8樓
電話:+852 2333 6249
傳真:+852 2356 9798
電郵:repairs@germanpool.com

### Warranty Terms & Conditions

Under normal operations, the water heater will receive a five years full warranty (except plastic parts), first year' service fee for testing, labour transportation and installation (excluding any scaffolding costs) provided by German Pool (effective starting from the date of purchase).

This warranty is not valid until Customer's registration information is returned to and received by our Service Centre within 10 days of purchase via one of the following methods:

1) Visit our website and register online: www.germanpool.com/warranty

2) Complete all fields on the attached Warranty Card and mail it back to our Customer Service Headquarters along with a photocopy of the purchase invoice (Warranty Card and invoice copy will not be returned to Customer).

- 1. Customer who fails to present original purchase invoice will be disqualified for free warranty.
- Customer should always follow the operating instructions. This warranty does not apply to:

   any accessories and auxiliary devices;
- damages caused by accidents of any kind (including transport and others);
- operating failures resulted by incorrect voltage, improper operations and unauthorized installations or repairs.
- This warranty is invalid if:
   purchase invoice is modified by unauthorized party;
- product is used for any commercial or industrial applications;
   product is repaired or modified by unauthorized personnel, or unauthorized parts are installed;
- serial number is modified, damaged or removed from the product.
- Regardless of warranty status, all walk-in requests for water heater repair or replacement service at our Customer Service Centre are subject to testing and handling charges.
- 5. German Pool will, in its discretion, repair or replace any defective part.
- 6. This warranty will be void if there is any transfer of ownership from the original purchaser.
- Service area includes Hong Kong Island, Kowloon and New Territories. Repairs in Tung Chung, Discovery Bay or other outlying islands are subject to extra service charges.

#### Customer Service & Repair Centre

German Pool (Hong Kong) Limited 8/F, China Travel (Cargo) Logistics Centre 1 Cheong Tung Road Hung Hom, Kowloon, Hong Kong Tel : +852 2333 6249 Fax : +852 2356 9798 Email : repairs@germanpool.com

#### 此保用只適用於香港 This warranty is valid only in Hong Kong

## 規格 **Specifications**

| 產品 Product                  |   | 水壓控溫氣體熱水器 Hydraulic Instantaneous Gas Water Heater  |                                     |  |
|-----------------------------|---|---|-------------------------------------|--|
| 型號 Model number             |   | GPS212-LG-U<br>GPS212-LG-B<br>石油氣 LP Gas  | GPS212-TG-U<br>GPS212-TG-B<br>煤氣 TG |  |
| 系統                          | 熱水供應 Hot water supply                       | 多點式 Multi-points  |                                     |  |
| System                      | 安裝及煙道 Installation & Flue                   | 室內/對衡強制排風式 Indoor/Forced-draft flue system  |                                     |  |
| 點火 Ignition                 |   | 全自動電子高壓脈衝連續點火 Automatic Electric continuous spark ignition  |                                     |  |
| 水壓                          | 操作水壓 Operation water pressure               | 0.01-1.0MPa(0.1-10 kgf/cm²)   |                                     |  |
| Water pressure              | 點火水壓 Ignition water pressure                | 20kPa(0.20kgf/cm²)  |                                     |  |
| 機身尺寸<br>Product Dimensions  | 熱水器 Heater                                  | 高x寬x深 /H x W x D 515mmX330mmX138mm  |                                     |  |
| 重量<br>Weight                | 熱水器 Heater                                  | 頂排 10.5公斤(kg) 背排 10.6公斤(kg)   |                                     |  |
| a la defectada ante         | 氣體 Gas                                      | 半寸(1/2)喉牙 R1/2(PT1/2)   |                                     |  |
| 喉管接駁<br>Pipe connection     | 冷水 Water                                    | 半寸(1/2)喉牙 R1/2(PT1/2)   |                                     |  |
|                             | 熱水 Hot water                                | 半寸(1/2)喉牙 R1/2(PT1/2)   |                                     |  |
| 電力供應 Power supply           |   | AC220V (50Hz)   |                                     |  |
| 電源                          | 耗電量   | 石油氣:最大火力35 W LPG:35 W at maximum combustion   |                                     |  |
| Electric                    | Consumption                                 | 煤氣:最大火力35 W TG:35 W at maximum combustion   |                                     |  |
| 控制方式 Control method         |   | 水控後制式 Water outlet control  |                                     |  |
| 安全裝置<br>Safety devices      |   | 熄火安全裝置,閃電保護安全裝置,過熱安全裝置,熱水高溫安<br>全裝置電流保險絲,壓力排放閥<br>Flame failure device.Lightening surge protector,Overheat prevention<br>device,Hot water hi-limit device, Electric fuse, Pressure relief valve |                                     |  |
| 配件 Accessory                |   | 使用説明書,安裝説明書,螺絲 User Manual ,Installation instructions , Screws  |                                     |  |
| 適用氣體 Gas type               |   | 石油氣 (香港)<br>LPG (HK)  | 煤氣 (香港)<br>Town Gas(HK)             |  |
| 耗氣量                         | 最大Maximum                                   | 90MJ/h (25 kW)  | 90MJ/h (25 kW)                      |  |
| Gas Consumption             | 最小Minimum                                   | 24 MJ/h (66 kW)   | 24 MJ/h (66 kW)                     |  |
| 出水量<br>(公升/分鐘)              | 最多溫升25℃<br>Maximum temperature increase 25℃ | 12  | 12                                  |  |
| Hot water supply<br>(L/min) | 最少溫升25℃<br>Minimum temperature increase 25℃ | 4.2   | 4.2                                 |  |
|                             | 最多溫升40℃<br>Maximum temperature increase 40℃ | 7.5   | 7.5                                 |  |

產品規格及設計如有變更,恕不另行通知。 中英文版本如有出入,一概以中文版為準。 本產品使用説明書以 www.germanpool.com 網上版為最新版本。

Specifications are subject to change without prior notice.

If there is any inconsistency or ambiguity between the English version and the Chinese version, the Chinese version shall prevail. Refer to www.germanpool.com for the most up to date version of the user manual.

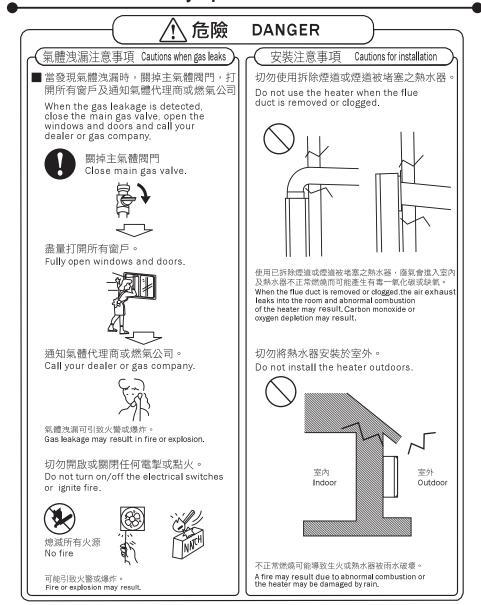
## 安全操作注意事項 Cautions for safety operation

請確定遵從。 Please make sure to follow.

| 為防止使用者或他人受傷害及財物受到破壞,下列項目必須遵從。<br>The below listed items shall be strictly followed to prevent_users and others from suffering               |   |  |  |  |  |  |
|---|---|--|--|--|--|--|
| injuries and your property from being damaged.  |   |  |  |  |  |  |
| ■ 當不遵從"注意事項"而發生意外,以下標誌表示受傷害及破壞之程度。<br>The below markings show the level of injury and /or damage caused when the cautions are not followed. |   |  |  |  |  |  |
|   |   |  |  |  |  |  |
|   |   |  |  |  |  |  |
| ▲ 危險  | 項目有此標誌表示將會有生命危險及嚴重受傷。<br>This marking is labeled onitems that can result in death or a serious    |  |  |  |  |  |
| ∠ <mark>↓</mark> ∆ danger   | injuryies.  |  |  |  |  |  |
| ▲ 警告  | 項目有此標誌表示可能會有生命危險及嚴重受傷。  |  |  |  |  |  |
|   | This marking is labeled on items that can result in death or a serious<br>injuryies.              |  |  |  |  |  |
|   |   |  |  |  |  |  |
|   | 項目有此標誌表示可能會有受傷及財物受到破壞。<br>This marking is labeled on items that can result in injury and material |  |  |  |  |  |
|   | damage.   |  |  |  |  |  |
| 以下標誌會用於此使用説明  |   |  |  |  |  |  |
| The below listed markings are used in the user manual.  |   |  |  |  |  |  |
|   |   |  |  |  |  |  |
| $\wedge$  | 此標誌表示需提高警覺。   |  |  |  |  |  |
| $\overline{}$   | This marking is given to items that call for your attention.                                      |  |  |  |  |  |
| $\bigcirc$  | 此標誌給禁止項目使用。   |  |  |  |  |  |
| $\bigcirc$  | 此標誌結禁止項目使用。<br>This marking is given to items banned.   |  |  |  |  |  |
|   |   |  |  |  |  |  |
|   | 此標誌代表這些項目必須確實遵從。  |  |  |  |  |  |
|   | This marking is given to items to be strictly followed.   |  |  |  |  |  |

## 安全操作注意事項

Cautions for safety operation



請確定遵從。

Please make sure to follow.

#### 若熱水器出現問題,安全裝置會啟動。

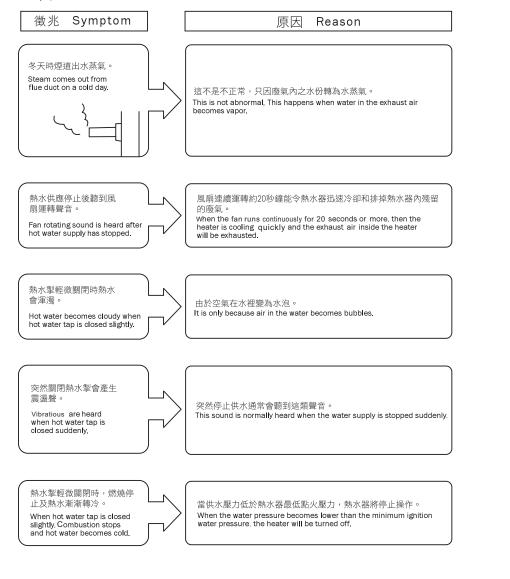
Safety devices will be activated when something is wrong with the heater.

| 1. 操作時火焰熄滅<br>Flame on the burner turned off during operation | -------------------------------------          |
|---|--|
| 2. 熱水器異常高溫<br>Heater becomes abnormally hot                   | ----- 防止過熱裝置<br>Overheat prevention device     |
| 3. 無供水下燃燒Combustion without water supply                      | 防止空燒安全裝置<br>Empty combustion prevention device |
| 4. 超電流量Excess electric flow                                   | 電流保險絲<br>Electric fuse                         |
| 5. 不正常高水壓Abnormally high water pressure                       | -----超壓排泄閥<br>Pressure relief valve            |

#### 故障代碼 Error Code

| ΕO | 出水探頭故障    | Outlet Water Detector Failure    |
|----|-----------|----------------------------------|
| E1 | 點火失敗或意外熄火 | Ignition Failure                 |
| E2 | 偽火故障      | False Fire Failure               |
| E3 | 溫控器故障     | Temperature Controller Failure   |
| E4 | 進水探頭故障    | Inlet Water Detector Failure     |
| E5 | 風機故障      | Fan Failure                      |
| E6 | 超溫保護      | Overheat Protection              |
| E7 | 電磁閥開路故障   | Breakage Fault of Solenoid Valve |

若以上五個裝置之中其中有一個啟動,關掉主氣體及水閥門及通知代理商。 If one of above five devices is activated, close main gas and water valves and call the dealer. 下列的徵兆並非是產品缺點。 The symptoms listed below are not defects.





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## 安全操作注意事項

**Cautions for safety operation** 



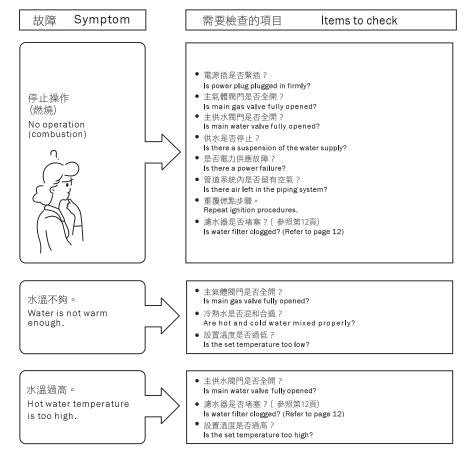
請確定遵從。

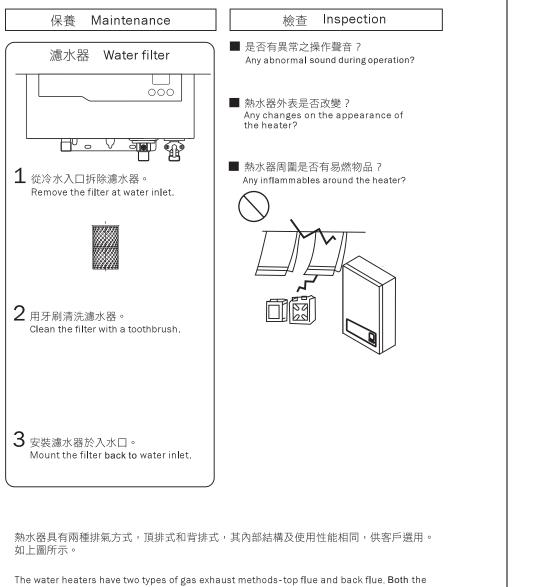
Please make sure to follow.

## 熱水器修理指南 Troubleshooting

若熱水器出現問題,依照下列程序檢查熱水器。

If there is any problem with the heater , check the heater following the below listed procedures.





The water heaters have two types of gas exhaust methods-top flue and back flue, Both the structure and operation of the heaters is the same for customers choice. As shown in the above drawings.



#### 安全操作注意事項 日常檢查及保養 請確定遵從。 Cautions for safety operation **Daily inspection and maintenance** Please make sure to follow. 依照下列程序定期進行日常檢查及保養。 Carry out the daily inspection and maintenance regularly following the procedures described below. 注意 CAUTIONS Before maintenance 保養 保養前 ■ 熱水器只供淋浴或沐浴使用,切勿作其他 ■ 檢查及維修熱水器之前,確定切斷電源 關掉氣體及水閥門及熱水器已冷卻。 用徐。 Make sure to close main gas and water Do not use the heater for purposes other than Preparations 埶水器 預備工作 valves, plug out the heater, and confirm supplying hot water for bath and shower. the heater is cooled down before inspection 用刷掃或毛巾加廚房清潔液揩抹熱水器。 and maintenance. 注意 若熱水器作其他用途,可能產生問題或 Cautions Wipe the heater with a swab or towel using 導致生火。 If the heater is used for other purposes , fire a kitchen cleaner 熱水器可能產生問題或燒掉。 or problem with the heater may result. The heater may burn or encounter problems. 關掉主氣體及冷熱水閥門,切斷電源供應及待熱水 器冷卻。 Close main gas and water valves, unplug power supply and wait until the heater has cooled down 熱水器操作中或剛停止操作時,切勿觸摸 熱水器煙道。 Do not touch the flue duct during operation 1 關掉主開關。 ■ 確定熱水器已接地。 or right after the heater is turned off. Turn off the main switch. Make sure and confirm the heater is grounded. L 若沒有安裝接地線,漏電時可能導致 觸雷 切勿觸摸。 If not grouded, electric shock may result . Do not touch. due to electric leakage 你可能被燙傷。 You may get burnt. 注意:切勿用苯或稀釋劑 Note: Do not use benzen or thinner. ■ 切勿更改熱水器。 切勿用熱水器攀爬或將物件放置於熱水器上。 Do not modify the heater. 2 關掉主氣體及冷熱水閥門。 Do not climb on the heater or place anything Close main gas and water valves. on top of the heater. ۵. 110 切勿拆散。 2 Do not disassemble. 你可能被燙傷或受傷及熱水器 可能被破壞。 熱水器可能產生問題。 You may get burnt or injured and The heater may have problems. the heater may be damaged. ■ 切勿將熱水器安裝在車輛或船上。 3 切斷電源。 Do not install the heater on a vehicle or ■ 切勿使用熱水器內之水作食水或煮食之 Unplug power supply. vessel. 用。 Do not drink water kept in the heater nor use it for cooking. 4 熱水器冷卻後,進行下列步驟。 Carry out the following procedures after the heater has cooled down. 熱水器可能倒下而導致牛火或令人受傷 可能影響健康。 The heater may fall down to cause fire or injuries. Your health may be affected.

7

Maintenance

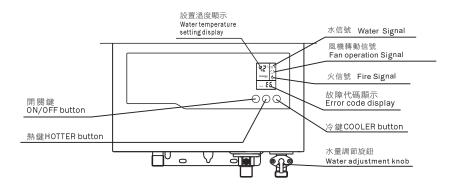
Heater

## 使用熱水器方法 Operating Instructions

■ 調校合適熱水溫度

Setting the desired hot water temperature

設置溫度調節,按" $\underline{\mathbb{A}}$ "或" $\underline{\mathbb{A}}$ "按鍵,調整設置溫度經過十秒後,出水溫度逐步達到設置溫度。 Setting the water temperature by pressing " $\underline{\mathbb{A}}$ " or " $\underline{\mathbb{A}}$ " button on the control panel, the water flowing out will gradually reach the temperature you desired after 10 seconds.



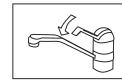
如出水溫度始終達不到設置溫度,則可適當調節"水量調節旋鈕",以使出水溫度達到設定溫度,順時 針調節水量減少,逆時針調節水量增大。

If the desired water temperature cannot be reached, adjust the water flow out volume by tuning the " water adjustment knob ". Turning clockwise will decrease waterflow and anti-clockwise will increase waterflow.



開啟熱水掣。 Open hot water tap.

(熱水器自動點火燃燒。) (Water heater will ignite automatically.)

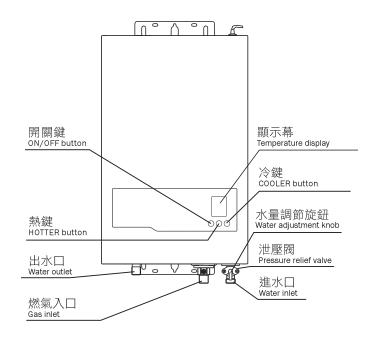


關掉熱水掣。 Close hot water tap.

(熱水器即時自動熄火。) (Water heater will turn off immediately.)

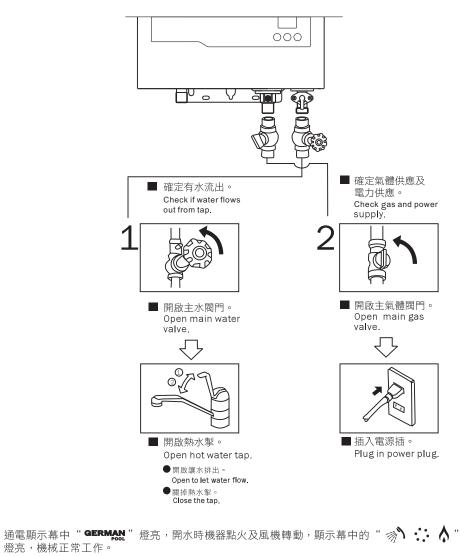
| ■ 當電力發生故障時,關掉熱水掣。<br>Close hot water tap when there is<br>power failure.   | ■ 切勿使用非指定之元件及配件。<br>Do not use other optional components<br>and accessories than specified.    |
|--|--|
|  |  |
| 熱水器操作時週電力故障,會停止燃燒及熱水會漸漸冷下來。<br>When a power failure takes place during operation,<br>combustion stops and hot water becomes cold,                        | 熱水器可能會出現問題。<br>The heater may encounter problems.  |
| ■ 遇供水停止時,關掉主開關及熱水掣。<br>Turn off the main switch and close the hot<br>water tap during water suspension.  | ■ 若使用混合式龍頭,間中讓水流動。<br>When a mixing tap is used, let<br>the water run from time to time.       |
| 若不視察,熱水器可能損壞。<br>The heater may be damaged.  | 若長期沒有開水,放出來的水可能渾濁。<br>If the water tap is idle for a long time,the water may<br>become cloudy. |
| ■ 若夏天時來水溫度較高,增加水流量。<br>If lukewarm water cannot be supplied<br>during summer, increase the water volume.   | ■ 熱水器操作時,切勿切斷電源。<br>Do not unplug power supply during operation                                |
| 熱水供應時減少水流量,有時會引致熱水溫度很高。<br>When hot water is supplied, there may be a case that<br>hot water temperature becomes very hot by decreasing<br>water volume. | 熱水器可能損壞。<br>The heater may be damaged.   |
| ■ 使用後關掉主開關。<br>Turn off the main switch after use.   | ■ 熱水器需安裝於遠離電視機及收音機之<br>地方。<br>Install the heater away from TVs and radios.                     |
|  | 超過1.5米<br>More than 1.5m   |
| 若不關掉,小孩玩耍時可能開啟熱水器。<br>If not turned off, children might play with the heater.  | 電視機及收音機節目會被噪音干擾。<br>TV or radio program may be hampered by noises.                             |

## 各部份名稱 Parts identifications



## 第一次使用熱水器 First time operation

以下解釋推捍拉起後熱水掣便開啟。 Hot water tap is opened when the lever is up, explanation as follows.



After connecting to power supply, the "GERMAN" logo on the display will light up. Turn on the water supply, the heater ignition and fan will start at same time, then the "